

SKILLS

Self Starter
Problem Solving
Communication & Coordination
Customer Service
Multi-tasking
Fast paced environments
Organization
Requirements Gathering
Technical Proficiency
Business Process Improvement
Training Employees
Conducting Interviews
Food service & Retail

OBJECTIVE

Transition from career in IT to an industry I enjoy.

WORK EXPERIENCE

Sr. Software Developer, BI/Data Management

Symetra Financial, Bellevue WA

Aug. 2015 - Jun. 2020

- Development and support of Enterprise Data Warehouse and related reporting and operational processes
- Coordination across all IT teams and many business groups
- On call support for data process operation issues and customer issues

Assoc. Systems Analyst, Corporate IT

Symetra Financial, Bellevue WA

Jan. 2015 - Aug. 2015

- Liaison between business groups and technical teams to develop, test, and support technical solutions to address business needs
- Development of reporting and business intelligence solutions

Sales Associate & Brand Team Member

Target, Bellingham WA

Aug. 2012 - Feb. 2014

- Built displays and managed inventory based off of brand specifications from Corporate
- Customer service through all departments of the store

Server & Front of House

Aroy Dy Thai Cuisine, Poulsbo WA

2007 - Aug. 2011

- Served customers both in the restaurant and via take out orders
- Opening/closing duties, bussing & cashiering

EDUCATION

BA in Business Administration, Management Information Systems Concentration

Western Washington University, Bellingham WA

Sep. 2011 - Aug. 2014

OTHER EXPERIENCE

Clean Team Volunteer

Seattle Area Feline Rescue, Shoreline WA

Sep. 2011 - Aug. 2014

