

Mia Hua

Sr. Software Developer, BI/Data Management

WORK EXPERIENCE

CONTACT

miamariaconn@gmail.com
(360) 621-6595
Bothell, WA

SKILLS

SQL Server

SSIS

Data modeling

Data warehousing

ETL/data engineering

Report development

Analysis

Agile

Leadership

AWS

HOBBIES

Video and tabletop gaming

Sci-fi novels

Gardening

Hiking

Yoga

Sr. Software Developer, BI/Data Management

Symetra Financial

Aug. 2015 - present

- Support enterprise data platform Symetra Data Store (SDS)
- Develop ETL to ingest from 20+ internal systems (DB2, SQL Server, XML, etc.) into SDS
- Provide 24/7 production support for critical ETL jobs
- Design, implementation, and ongoing support of data marts within SDS
- Work with business and IT groups to design and implement data feeds to support operational processes
- Develop POCs of “next generation” data platform in AWS, leveraging S3, lambda, DMS, Glue, Athena, and Python
- Administrative support for reporting platforms, including Microstrategy, Tableau, SSRS, and SSAS
- Establish and document internal team processes and standards
- Onboard and train new employees and interns

Assoc. Systems Analyst, Corporate IT

Symetra Financial

Jan. 2015 - Aug. 2015

- Work closely with business stakeholders (Compliance, Audit, HR) to design and implement IT solutions
- Gather and document business and technical requirements
- Data analysis and modeling (physical and logical)
- Development of SSRS & SQL Reporting solutions
- Development of SharePoint based solutions to support operational and reporting processes

OTHER EXPERIENCE

- Completed Symetra’s 2018 “Emerging Leader Program”: provides additional leadership training for high-potential employees
- Teaching assistant for Business Database Development course for 2 quarters: led labs and interactive class sessions, developed course material (quizzes, homework), graded assignments, developed a C# based course website, host open office lab hours

EDUCATION

BA in Business Administration, Management Information Systems Concentration

Western Washington University

Sep. 2011 - Aug. 2014

Associates in Arts

Olympic College

Sep. 2009 - Jul. 2011

